

Specialty Practice Management



A better way to manage your practice

Cerner Specialty Practice Management (SPM) is part of the Cerner family of clinical and practice management solutions, designed to provide the tools needed to run a profitable medical practice.

Cerner SPM is customizable and integrates well with user-friendly EHRs offering medical document management, patient appointment scheduling and health record management.

With an internet connection, SPM provides near real-time updates on claim status. With most payers, SPM is designed to help your practice have its claims adjudicated, paid and posted weeks sooner than a paper-based system. Other key features include:

Patient scheduling, monitoring and posting payments

Cerner SPM includes capabilities to help your practice improve efficiencies during the scheduling, monitoring and payment process.

- **Required registration fields**—flexibility to customize registration fields.
- **Multiple-resource scheduling**—ability to schedule multiple resources from a practice in a single appointment.
- **Advance authorization tracking**—track patients who require advance authorizations and authorizations that were not obtained.
- **Referral management**—ability to track inbound and outbound referrals.
- **Patient tracking**—track patients from admission to discharge with client-defined stage statuses.

Key benefits

- Open database connectivity
- Integration with Microsoft Word® and Excel®
- Custom documents based on selected demographics
- Wireless encounters
- Inventory management

Improve efficiency, satisfaction and revenue

Comprehensive reporting and analytic tools

Cerner offers tools to help better manage your practice and improve patient satisfaction.

- **Wait-time analysis**—reporting tool to help track patient wait times with the flexibility to define the criteria based on your practices needs.
- **Customized patient reports based on demographics**—allows your practice to select a patient for additional processing and create custom letters and forms based on user-defined demographics.
- **Charge and payer usage**—provides an analysis of historic reimbursement patterns by payer for a selected procedure.
- **Suite of financial, insurance, scheduling, referral and patient reports**—A comprehensive set of standard reports designed to provide your practice a complete set of management tools.
- **FQHC and UDS support**— Provides reporting to satisfy FQHC and UDS requirements.

Reliable EDI services

Cerner offers a set of Electronic Data Interchange (EDI) solutions and services designed to eliminate inefficient manual processes. These solutions and services can help your organization:

- Verify insurance benefits
- Submit error-free claims
- Post insurance explanation of benefits
- Send patient appointment reminders
- Provide wellness visit messaging
- Collect online patient payments

About Cerner

We're continuously building on our foundation of intelligent solutions for the health care industry. Our technologies connect people and systems, and our wide range of services support the clinical, financial and operational needs of organizations of every size.

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