



## A virtual health care solution

Designed to help reduce falls and enhance patient safety

According to the Joint Commission for Transforming Healthcare, 30% to 35% of patients who fall sustain an injury, leading to an increase in length of stay. With the average, non-reimbursable cost for a fall with injury at approximately \$14,000, fall prevention is a leading initiative for most health care environments.<sup>1</sup>

*Cerner Patient Observer*<sup>™</sup> provides another layer of care and helps enable your facility to monitor multiple patients from a central monitoring station. At risk patients can be monitored 24/7 for patient falls, room elopement, visitors and invasive line and tube placement.

### **Better visibility with intelligent alerts**

*Cerner Patient Observer* has the ability to see in 3D and leverages sophisticated algorithms to track patient movement. Motion zones are defined to meet the unique needs of each patient which helps to reduce the risk of alert fatigue for the monitoring technician.

### **Proactive patient communication**

Two-way communication helps enable the monitoring technician to redirect the patient and potentially prevent an adverse event from occurring. When an alert is issued, the monitoring technician can engage the patient in a two-way conversation and with a single click, contact the care team if needed.

<sup>1</sup> "Preventing Falls," The Joint Commission Center for Transforming Healthcare, accessed October 30, 2019, <https://www.centerfortransforminghealthcare.org/improvement-topics/preventing-falls>



Integration with *CareAware Event Management™* offers a way to escalate notifications within the care team. The solution integration with staffing assignment systems automatically determines which care team member should receive notifications. If the initial recipient rejects or does not respond, the system redirects that notification to the care team or individual clinician designated as the backup.

## Nursing and staff satisfaction

Sitter requests can be difficult for organizations to anticipate. Care team members are frequently re-assigned to meet demand, in turn pulling much-needed staff from providing direct patient care. *Cerner Patient Observer* equips organizations for 1:1 sitter requests by providing one monitoring technician the ability to remotely monitor and communicate with multiple patients and notify care team members of emergent situations as they arise.

## About Cerner

We're continuously building on our foundation of intelligent solutions for the health care industry. Our technologies connect people and systems, and our wide range of services support the clinical, financial and operational needs of organizations of every size.

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*Client outcomes were achieved in respective settings and are not representative of benefits realized by all clients due to many variables, including solutions scope, client capabilities and business and implementation strategies.*