Cerner HealtheHistory

EXPERIENCE
ADVANCED RECORD RETRIEVAL

For industries that rely on clients’ health records to help their teams make critical decisions, retrieving and reviewing those records can be time-consuming and costly. However, retrieval technology is evolving and can now pull information directly from the source to deliver health records in near real-time and reduce inaccuracies.

Challenges
- Exponential health data growth
- Time delays and accuracy
- Data reliability
- Difficulty understanding true cost
- Limited ability to generate meaningful decisions

Why choose Cerner HealtheHistory?
Cerner HealtheHistory™ is a cloud-based solution that securely delivers individual health records in near real-time directly from the electronic health record.

Cerner HealtheHistory benefits
- Near real-time record retrieval
- Data aggregation and normalization
- Nationwide coverage
- One time per record, transactional pricing structure
- Ecosystem for innovation
- Support services

Data safety and security at the core
- Data use
  - Data only accessible by authorized client users
  - Audit trail aims to provide full details
- Safety and security
  - HIPAA compliant
  - Valid consent required for health information release
  - Sensitive data encryption provided at field level
- Secure transmission
  - Authentication and role-based authorization required for API access

Data stats
- 98% portal hit rate
- 58% participation rate
- 88% retrieval rate

Data use
- One.num Portal hit rate calculated by dividing the number of eligible orders by the number of requests. Eligible orders are defined as orders for which a patient portal exists.
- Two.num Participation rate is calculated by dividing the number of patients who attempt to provide patient portal credentials by the number of eligible orders.
- Three.num Retrieval rate is calculated by dividing the number of retrievals by the number of successful validations.
- Four.num Pricing structure based on data source, fee dependent on data source.

Ready to learn more? Contact us at recordretrieval@cerner.com.