

EXPERIENCE ADVANCED RECORD RETRIEVAL

For industries that rely on clients' health records to help their teams make critical decisions, retrieving and reviewing those records can be time-consuming and costly. However, retrieval technology is evolving and can now pull information directly from the source to deliver health records in near real-time and reduce inaccuracies.

Challenges

- Exponential health data growth**
- Time delays and accuracy**
- Data reliability**
- Difficulty understanding true cost**
- Limited ability to generate meaningful decisions**

Why choose Cerner HealtheHistory?

Cerner HealtheHistorySM is a cloud-based solution that **securely delivers individual health records in near real-time** directly from the electronic health record.

Data stats

- 98%** portal hit rate¹
- 58%** participation rate²
- 88%** retrieval rate³

Cerner HealtheHistory **benefits**

- Near real-time record retrieval**
- Data aggregation and normalization**
- Nationwide coverage**
- One time per record, transactional pricing structure⁴**
- Ecosystem for innovation**
- Support services**

Data safety and security **at the core**

- Data use**
 - Data only accessible by authorized client users
 - Audit trail aims to provide full details
- Safety and security**
 - HIPAA compliant
 - Valid consent required for health information release
 - Sensitive data encryption provided at field level
- Secure transmission**
 - Authentication and role-based authorization required for API access

¹ Portal hit rate calculated by dividing the number of eligible orders by the number of requests. Eligible orders are defined as orders for which a patient portal exists.
² Participation rate is calculated by dividing the number of patients who attempt to provide patient portal credentials by the number of eligible orders.
³ Retrieval rate is calculated by dividing the number of retrievals by the number of successful validations.
⁴ Pricing structure based on data source, fee dependent on data source

Ready to learn more? **Contact us at recordretrieval@cerner.com.**