

Improve Patient Throughput

BY MANAGING PATIENT CAPACITY, FLOW AND DIVERSION RATES

Finding balance between capacity and demand is challenging in any health care environment. We can provide you with tools that help manage patient throughput and quality of care, and that make you situationally aware of patient capacity, flow and diversion rates.

CareAware Capacity Management®



The CareAware Capacity Management® suite of solutions can help provide you with transparency and asset alignment (staff, patients and equipment) at the right time and place to help you make decisions that impact patient throughput, efficiency, productivity and outcomes.

CHALLENGES



- EMERGENCY DEPARTMENT BOARDING
- DELAYED DISCHARGE PROGRESSION
- INCREASING PATIENT VOLUME
- DOCUMENTATION REDUNDANCIES

Cerner is focused on optimizing the patient's journey through the health system, including resource utilization, from the time they enter the hospital through the discharge and subsequent placement across the continuum.



Flow nurses are out on the units looking at Capacity Management, looking at volume and acuity. They're able to share utilization information with leaders on the floor like, 'I know this patient would typically go to another floor, but their utilization is higher, you're in a better spot to deliver care and it's all about the patient.'

John Green
 Director of Nursing Operations
 RN, MSN
 Glens Falls Hospital



With Capacity Management, we now have more time with our patients, and they reach their destinations quicker. This improvement has changed the perception and feel of the flow, being able to get patients in and out more quickly.

Renee Delahoussaye
 Chief Nursing Officer
 MBA, BSN, RN
 Lafayette General Health

For more information on ways to optimize your patient throughput strategies, contact us at HealthSystemOperations@cerner.com.

