Clinical communications
CareAware Connect

CareAware Connect Messenger

Seamless Communication. Connected care team.

Simplify communication across several roles in your organization. CareAware Connect Messenger can be easily deployed on any shared or personal smartphone, tablet, or desktop through the iTunes® App Store or Google Play™ store, making adoption simple.

Clinicians can exchange PHI securely through end-to-end encryption with many of their favorite texting features

• Group Messaging
• Picture Messaging
• Message status information
• New message reminder*
• Conversation participant details
• Call contacts using native dialer
• Configurable message lookback
• Conversation delete*

IT staff gets more features, not responsibilities

• Configurable message retention
• Application delivered through the iTunes App Store or Google Play store
• Application access managed through facility codes

Key benefits
Closing the loop on all care team communications through one single system.

• Securely communicate PHI between clinicians
• Application updates and access easily managed
• Instantly locate staff contact information
• Integrates with other mobile applications and solutions for a seamless mobile experience

Health care is too important to stay the same:
Clinical communications
CareAware Connect

Contact any role, anywhere, at any time

- Contact search- global directory contact search by clinician, patient* or role
- Contact Avatar– display a contact photo
- Presence– available, away and offline status that reflects when the user was last in the application
- Quick access directory– personalized contact list based on favorites and predefined groups
- Claimable roles– identify contacts by role; the system will reflect the user covering that responsibility
- Schedule integration– automatically update directory with physician on call schedules*

Want even more?

Expand Messenger’s capabilities by deploying with CareAware Connect™, PowerChart Touch™ or Camera Capture™

- Alerts/notifications- receive orders, critical lab results, ADTs and more
- Patient charts– access patient charts directly from alerts or notifications via PowerChart Touch*
- Camera Capture– take a photo and upload directly to a patient’s chart

About Cerner

We're continuously building on our foundation of intelligent solutions for the health care industry. Our technologies connect people and systems, and our wide range of services support the clinical, financial and operational needs of organizations of every size.

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* Future functionality planned to be available in 2018. Information regarding future enhancements and development is preliminary. Cerner makes no assurances that the capability described herein will be provided in the solution.